

caseStudy

Company: Electron

Contact: Ilaria

Service:



ELECTRON

ELECTRON

Contact:

Ilaria

Service:



CaseStudy

Electron – Overview:

Electron is a London-based EnTech company, designing and building the digital infrastructure that will enable the transition to cheaper, cleaner power.

They are developing new markets for energy, flexibility and data services alongside the underlying platforms on which these markets coexist and coordinate.

Electron’s Requirements:

Electron are currently building a platform for trading and one of the many challenges they face is ensuring that their information and processes are of the highest standards. Electron required ISO-27001 implementation, as it is one of the most comprehensive information security standards.

As a software company, their platform will host a vast amount of data and ensuring that the correct processes and procedures were in place was of paramount importance. Whilst ISO-27001 is not a mandatory certification in their industry, Electron have proactively been working to protect their data and information. By gaining this certification they are showing both current clients and new clients their commitment to protecting and safeguarding their data.

DigitalXRAID’s Solution:

Kerry and David, from DigitalXRAID, understood Electron’s requirements and worked together to find the perfect solution. Working with Electron to conduct extensive Gap Analysis work to understand exactly what the company need to do to achieve ISO-27001.

Through regular communication with Electron, DigitalXRAID quickly outlined a plan for the ISO-27001 implementation. This includes regular on-site meetings with Electron to support them in their ISO-27001 journey.

Feedback from Ilaria at Electron:

Why did you choose DigitalXRAID?

We were referred to DigitalXRAID and from the immediate outset they gave us confidence in their ability to provide the technical help we needed. They explained the process thoroughly and clearly showed their knowledge.

What prompted you to attain ISO-27001?

Although it is not a compliance requirement for us to have ISO-27001, we wanted to make sure we were doing everything to safeguard our data and customer data. Having ISO-27001 will also give us another tool in our belt when acquiring new customers.

How was your experience with DigitalXRAID?

From the start, DigitalXRAID provided technical guidance and consultancy. Whenever we had a question we could talk to Kerry and David and get answers quickly. It made our lives considerably easier knowing that we could rely on DigitalXRAID to take our pain points and solutionise them in a way we could understand.