



**Contact:**

Alex Billingsley,  
Creative Director

**Services:**

Security  
Operations Centre

CaseStudy

**INCINER8's Challenge:**

Inciner8 needed a robust security solution that ensured their protection at all times. They had a need for this that needed fulfilling quickly and this was something that we were able to identify. After understanding Inciner8's requirements the Advanced Threat Detection & Response SOC was the perfect fit for them.

**INCINER8's Background:**

INCINER8 Ltd began in 2004 by chairman Vince Ferguson, the company has now grown to be one of the largest suppliers of incinerators throughout the world. Manufacturing in a factory in Southport and shipping out products all over the world.

INCINER8 Ltd are experts in medical waste, municipal waste and animal waste disposal with purpose-built machines to ensure optimal combustion of these waste types. Also experienced in providing incinerators to aid agencies in regions of conflict or to support humanitarian efforts following disasters.

**Why Did INCINER8 Choose DigitalXRAID?**

This decision was easily made due to the communication we had with DigitalXRAID before deciding on our provider. From the conversations we had with the BDM's and the conversations we had with the directors, they all simplified the complexities of our requirements and found a solution that fit our business perfectly.



*Out of the 4 companies we spoke to about security and a specific challenge we had at that time, DigitalXRAID were the only company who heard us say this was 'urgent' and we wanted immediate assistance. I had a call literally within 30 minutes from David. I detailed the immediate concerns we had and David was able to get his team to investigate the issue and re-assure us and our management team we had pretty much done everything we should have. Following this I got a call later that day to ensure I was happy and no longer concerned. We signed up the very next day!*



Alex Billingsley – Creative Director