

Crowe U.K. LLP Case Study



Service:
ISO 27001 Certification

How Crowe UK formalised the informal with an ISO 27001 certification

The Requirement

Crowe U.K. LLP (Crowe UK) is a leading audit, tax, advisory and risk firm with a national presence in the UK. Crowe has approximately 1300 people in the UK, based across multiple office sites. Crowe UK provides specialist advice to thousands of clients of all sizes and sectors. They are an independent member of Crowe Global, one of the top 10 accounting networks in the world.

Crowe UK prides itself on its enduring relationships with clients and becoming trusted advisors to all the organisations and individuals with whom they work.

The National Technology team already had extensive existing security processes and procedures in place. However, these processes and procedures didn't work to any specific framework for information security best practice i.e. ISO27001.

Almost the very first question that potential and existing clients ask when conducting a supplier security compliance review is "Do you have ISO27001 certification?". Logically the next phase in the firm's evolution of security compliance was to attain ISO 27001 certification which would give comfort to the firm's senior management team, existing and potential clients.

Implementing an ISO 27001 compliant information security management system (ISMS) was going to require a lot of resource, not only to implement and achieve ISO 27001 certification but also to manage and maintain the certification into the future. Crowe UK initiated a formal tender process in order to appoint a managed security service provider and ensure that all potential security risks had been fully assessed, so that certification would initially be achieved and, as importantly, managed on an ongoing basis.

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The Solution

Of the final three vendors which Crowe UK reviewed, DigitalXRAID was the best fit. Before any work began, DigitalXRAID supplied a detailed outline of what would be needed to; understand the requirements, create the standards, and test the audit process - all before certification - to ensure that everything met the ISO 27001 standards and controls.

As a first step, DigitalXRAID completed a risk assessment and gap analysis to assess the current processes and information security management systems and controls that had informally been put in place. Throughout the process, the team at DigitalXRAID made sure that there was visibility and understanding of what was happening at every stage. Any areas of improvement were identified, and recommendations to implement the framework to become formally ISO 27001 compliant were made and put into action. As had been outlined in the plan, DigitalXRAID supported Crowe UK in formalising an Information Security Management System (ISMS) which was unique to the organisation's needs and risk management processes.

Following a two-stage audit process, conducted with a UKAS certified body, all internal documentation, policies and processes were validated, and Crowe UK was awarded the ISO 27001 certification on the very first assessment.

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Testimonial - Crowe U.K. LLP

"The DigitalXRAID team were very professional and organised, and really knew their stuff. They prepared us extremely well for the main audit, holding our hands at every step of the way. Everything throughout the initial process has been spot-on and we look forward to developing the relationship with them further over the next few years and beyond."

*Ian Norman,
National Technology Director,
Crowe U.K. LLP*

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DigitalXRAID are an award-winning managed security services provider dedicated to providing our clients with state-of-the-art cyber security solutions. We specialise in Vulnerability Management, Threat Intelligence, Information Security, PCI-DSS, Penetration Testing, Managed Security Services, Security Consultancy, and offer a fully managed Security Operations Centre (SOC) for your complete cyber security protection.

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