



**Contact:**

Pippa Swanton,  
Information Governance  
& Compliance

**Services:**

Cyber Essentials  
Web Application  
Penetration Testing

CaseStudy

**Interface Clinical Services Background:**

Interface Clinical Services Ltd (Interface) is an independent provider of clinical review services, working with the NHS and industry partners to deliver improved patient outcomes through an experienced team of clinical pharmacists.

Interface is an NHS Business Partner and completes the NHS Data Security and Protection Toolkit annually to provide assurance that they are practising good data security and that personal information is handled correctly.

**Interface Clinical Services Requirements:**

All organisations that have access to NHS patient data and systems must complete the Toolkit to measure their performance against the National Data Guardian's 10 data security standards.

Achieving the Cyber Essentials Plus accreditation provides some of data security evidence required by the Toolkit. Organisations are also required to receive an annual penetration test.

Interface approached DigitalXRAID for support in achieving Cyber Essentials and to carry out the penetration test.

**DigitalXRAID's Process:**

DigitalXRAID responded swiftly and kept in touch throughout the process. During the penetration testing they made clear what they were going to do and provided reporting that was easy to understand and interpret.

**Why Did Interface Clinical Services Choose DigitalXRAID?**

Interface were seeking an accredited, security-checked organisation employing appropriately trained staff but also an organisation that communicated without using technical jargon.



*DigitalXRAID understood our needs for Cyber Essentials & Penetration Testing and completed both services quickly and effectively. They clearly understood the importance of compliance to our business and provided us with the assurance needed to demonstrate that we meet the required standards. We would have no hesitation in reaching out to DigitalXRAID for future Cyber Security.*



Pippa Swanton