Perform Partners
Case Study

Service:

ISO 27001 Certification

caseStudy

How Perform Partners provided customer confidence against cyberattacks with ISO 27001 accreditation

The Requirement

Perform Partners are a business and technical change delivery consultancy who work with companies across the UK. They understand what a business wants, why they need it, and provide the skills and teams to make it happen. They offer experienced delivery, operational, analytical, and technical experts to meet business needs. They deliver successful change to companies that need it while at the same time saving them time and money.

Perform Partners work with businesses and organisations across a large variety of sectors and industries. This means they understand the need for cyber security and regulation for themselves and the security issues their customers could face if their business was not properly protected.

Perform Partners were looking for a cyber security service provider to provide consultancy and guidance during the implementation of their ISO 27001 Certification. They understood their customers concerns and experiences with malware, phishing attacks, DDoS, data breaches and security concerns with password management, and that by achieving an ISO 27001 accreditation they would meet the standards required to keep their information and, most importantly, their customers' information secure.

They needed clarification on what was required to achieve certification and initially were looking for a company to perform a Gap Analysis. This would highlight any elements of the Information Security Management System (ISMS) they already had in place that needed improving to meet the ISO 27001 Standards. They needed to ensure that the company and their customers' sensitive data was secure and would remain that way in the future.

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The Solution

DigitalXRAID provided a comprehensive initial gap analysis and risk assessment on the information security management systems (ISMS) and information security controls at Perform Partners, ensuring that they understood what actions were being taken at each point. The gap analysis highlighted some areas which needed to be addressed before the stage 1 & 2 audits could be undertaken. DigitalXRAID provided experienced consultancy, delivering actionable steps for Perform Partners to strengthen their ISMS.

Following a two stage audit process with an approved and UKAS accredited body, Perform Partners were able to achieve no non-conformities. This reinforced the success of the initial engagement and managed service delivered by DigitalXRAID.

Perform Partners are now secure and safeguarded against any potential security threats. This ensures that both their business and their customers sensitive data and information is adequately protected now and for the foreseeable future.

> "DigitalXRAID stood out head and shoulders above the rest. We appreciated DigitalXRAID's pragmatism and professionalism as they demonstrated their excellent experience in cyber security. Every individual we spoke to was friendly and approachable, they did not use complicated jargon and ensured that Perform Partners understood what each step in their process entailed as thoroughly as possible.
> I would highly recommend DigitalXRAID for any organisation wanting support with any aspect of their cyber security."
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> *Rob Smith, Co-Founder, Perform Partners*

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Why did Perform Partners choose DigitalXRAID?

Perform Partners had explored a number of options and discussed their needs with different cyber security service providers. DigitalXRAID showed an exceptional level of expertise and dedicated specialists which gave Perform Partners the confidence that they were in the right hands to manage their ISO 27001 certification.

Following the initial risk assessment, gap analysis, audit and certification, Perform Partners have developed a great relationship with the DigitalXRAID team, including the CEO who provided both his time and experience in guiding them towards their objectives.

This has built a fantastic working relationship based on trust, experience and accreditation. The hands-on, friendly, and professional approach is exactly what Perform Partners were looking for from a cyber security service provider and the partnership is set to continue for years to come.