



**Contact:**

Hifz Shaikh, IT Security  
Compliance Manager

**Services:**

Cyber Essentials Plus

**NELFT's Challenge:**

Gain compliance against  
the DSP Toolkit

**NELFT Requirement:**

Due to compliance (DSP Toolkit) reasons we need to get the Cyber Essentials Plus Certification. In our procurement process we reached out to many Cyber Security Organisations to find the right partner for us and DigitalXRAID were the organisation that we chose to perform this certification.

**NELFT Background:**

NELFT provides an extensive range of integrated community and mental health services for people living in the London boroughs of Barking & Dagenham, Barnet, Havering, Redbridge and Waltham Forest and community health services for people living in the south west Essex areas of Basildon, Brentwood and Thurrock. We provide an Emotional Wellbeing Mental Health Service for children and young people across the whole of Essex. We are the provider of all age eating disorder services and child and adolescent mental health services across Kent and Medway.

**DigitalXRAID's Solution:**

When we approached DigitalXRAID we were unsure about the Cyber Essentials Plus Pass First Time process as we had not come across this service before. After our first conversation with DigitalXRAID we knew they were the right organisations for us, the Pass First Time service took away all the pain points of the certification. They conducted an initial vulnerability assessment, and then organised a pre-audit for the Cyber Essentials Plus. During the pre-audit the Cyber Security Consultant helped us work through anything we needed, and this helped us pass very quickly and obtain our certification.

**Why Did NELFT Choose DigitalXRAID?**

When we were looking for a Cyber Security Partner it was important to us that the right organisation had the required skill set. We were particularly impressed by the communication of the organisation. During early conversations with DigitalXRAID they made clear the process. One of the key decision factors was their Pass First Time package which took away a lot of the reservations we had about the certifications. The Cyber Security Consultant that visited us helped us understand what he was there to do and he also helped us where he could on-site which meant that we were able to achieve our certification very quickly. We would definitely approach DigitalXRAID again in the future for all of our Cyber Security requirements.

CaseStudy



*DigitalXRAID had the experience to understand the main points within Cyber Security. From helping us learn and understand the importance of cyber security to helping us know what needs to be done in the future. Rather than selling to us, they were educating us and letting us make our own mind up. They helped us achieve our Cyber Essentials Plus Certification very quickly and easily.*



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