Contact:

Cliff Fox, Group COO,
pure technology group

Services:

HarpoonX Managed
Phishing Service, cyclical
vulnerability assessment
and penetration tests

caseStudy

PTG Background:

The pure technology group (PTG) is a leading provider of ICT services and solutions to SME, corporate and public sectors. As part of the PTG service catalogue puresecurity provides customers with the latest tiered IT security solutions as a managed service. Independent, expert, testing of these solutions by DigitalXRAID is an important addition.

PTG Challenge:

From an internal security perspective and having achieved substantial growth, pure technology group had concerns that employees may be susceptible to phishing attacks and wanted to take a proactive approach to the increasing threat.

PTG Requirements:

The pure technology group engaged with DigitalXRAID to conduct HarpoonX Managed Phishing Service tests, to baseline where their employee's education was in terms of phishing, and then identify how they could improve their internal security. After running an initial phishing campaign, they were able to identify areas of improvement and developed a plan to match, running successive tests to measure improvement.

DigitalXRAID's Solution:

DigitalXRAID provided PTG with successive and differing campaigns. With varied complexity DigitalXRAID were successfully able to target employees. Following subsequent awareness training and education, employees became increasingly aware of how to spot phishing emails and improve security. PTG has continued their efforts to mitigate susceptibility to social engineering attacks and DigitalXRAID's HarpoonX Managed Phishing Service has proven invaluable in their security efforts.

Why Did The PTG Choose DigitalXRAID?

Following the launch of puresecurity PTG sought a cyber-security partner to manage the independent testing. The key requirements were; level of knowledge, accreditations and communication. It became clear that DigitalXRAID were excellent. Since the partnership DigitalXRAID has proved themselves adept with the services provided to PTG and its customers.

"If you design, deploy and manage IT security for customers it's very difficult to 'mark your own work' and be truly objective. That's where a wholly independent, objective and expert partner comes in to play. DigitalXRAID has proven to be a great partner for PTG, both in terms of the services to our customers and our own internal requirements. I would have no hesitation in recommending DigitalXRAID to prospective customers and partners."

Cliff Fox, Group COO